# PERSONAL SERVICES 2024©2025



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## **VISIT US @ MILVETS.NC.GOV**

" The soldier's heart, the soldier's spirit, the soldier's soul, are everything. George Marshall

## **GUIDE DOGS AND SERVICE DOGS**

VA may provide guide dogs to blind veterans including the expense of training the veteran on how to use them, and the cost of the dog's medical care.

Additionally, VA may also provide service dogs trained for the aid of hearing impaired veterans and veterans with spinal cord injuries, dysfunction and other chronic impairment that substantially limits mobility. Currently there are pilot programs being conducted by the VA to provide service dogs to veterans who have conditions such as PTSD.

There are also many private non-profit organizations that provide service dogs to disabled veterans.

For more information on guide and service dogs please go to: https://www.prosthetics.va.gov/ServiceAndGuideDogs.asp

## **CLOTHING ALLOWANCE**

The VA pays a clothing allowance to veterans who, because of a service-connected disability, wear or use a prosthetic or orthopedic appliance (including a wheelchair) in which the VA determined tends to wear out or tear the clothing. The VA will also pay an annual clothing allowance to veterans who use medication prescribed by VA physicians for skin conditions caused by a service-connected disability which the VA determines causes irreparable damage to the veteran's outer garment.

For more information on clothing allowance please go to:

https://www.va.gov/disability/eligibility/special-claims/clothing-allowance/

# AUTOMOBILE ALLOWANCE AND ADAPTIVE EQUIPMENT

The VA offers qualified veterans and active duty service members a one-time payment of up to \$25,603.02 (effective October 1,2023) to be used toward the purchase of an automobile or other forms of transportation. To qualify, a veteran or service member must have one of the following disabilities including loss, or permanent loss of use, of one or both feet, loss, or permanent loss of use, of one or both hands, or permanent impairment of vision in both eyes to a certain degree.

For more information on automobile allowance and adaptive equipment please go to: https://www.va.gov/disability/eligibility/special-claims/ automobile-allowance-adaptive-equipment/

# **MILITARY RECORDS AND MEDALS**

Veterans or their next of kin who need assistance in obtaining service records, a DD-214, or replacement awards and medals must formally request them through the National Personnel Records Center (NPRC). The NPRC is the records custodian for most discharged and retired members of all branches of service at: https://www.archives.gov/veterans/military-service-records.

If you do not have access to the internet, you can order a copy by mailing or faxing a Standard Form 180. The forms are available in any County Veterans Service Office located at pages **6-9**.

## charlotte center for legal advocacy

**Charlotte Center for Legal Advocacy** is a non-profit law firm providing comprehensive civil legal services to low-income individuals and families in the Charlotte region. The Veterans Legal Services Project at Charlotte Center for Legal Advocacy serves low-income veterans and families in Mecklenburg, Cabarrus, and Union Counties who are seeking help with disability benefits claims and appeals, discharge upgrades, over-payment issues, as well as additional civil legal matters, at little or no cost.



charlotte center for legal advocacy

Veterans Legal Services (980) 353-3648

# NATIONAL MONTFORD POINT MARINES ASSOCIATION INC.

## **NC Triad-Triangle Chapter 38**

Non-Profit Organization established to preserve the legacy of approximately 20,000 first African Americans who entered the United States Marine Corps from 1942-1949, at Montford Point Camp Jacksonville, North Carolina. We provide emergency assistance and work to improve the social conditions of our veterans, local families, youth and our community. Servicing the Triad-Triangle and surrounding areas of NC.

On November 23, 2011 former President Barack Obama signed into law to award the Congressional Gold Medal to the Montford Point Marines. It recognized Montford Point Marines for the contributions to the Marine Corps and United States of America. Please assist us in locating Original To become a member, request assistance or how to earn community service hours, please contact:

(336) 684-5524 or

NMPMA Chapter 38 PO Box 893 Haw River, NC 27258 **or** 

EMAIL:

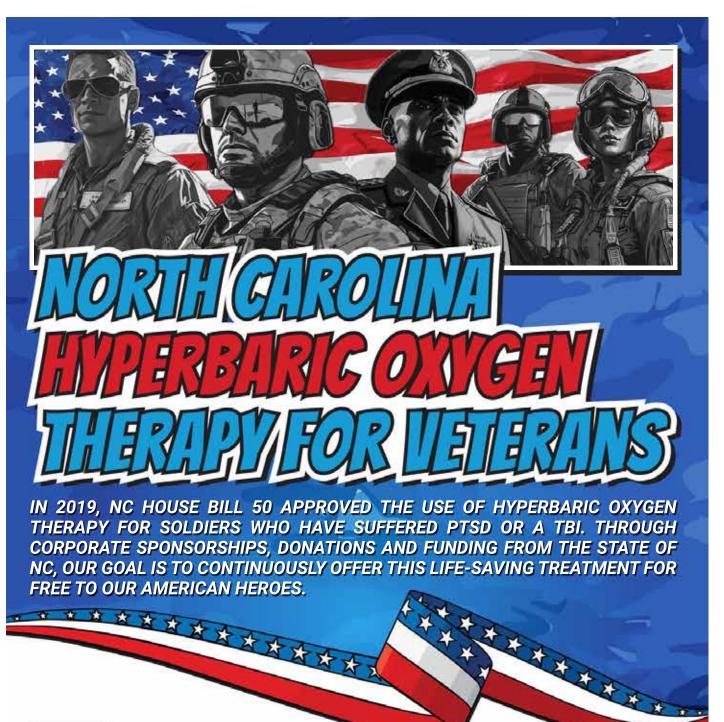
President@NMPMA38.org website www.NMPMA38.org

Montford Point Marines to ensure they are awarded for their contributions. Montford Point Marines can receive awards posthumously.

## **GET INVOLVED**

### and help us to continue to help our veterans while preserving United States History!











READ THE NC HBOT VETERANS PROGRAM REPORT



# **VETERANS RECOGNITION LICENSE PLATES**

The North Carolina DMV offers specialty license plates to veterans and service members who want to display their military service.

You can choose from over 30 specialized license plates which include Purple Heart recipient, Bronze and Silver Star, Combat Theaters and POW plates.

To obtain a specialty license plate, supporting documentation *must* be provided with the MVR-33A application. Acceptable documents are either a DD214 with character of discharge, or recent VA Rating Letter/Summary of Benefits. The application can be certified at a County or State Veterans Service Office (see page 6). You may contact those offices with questions, or visit us online for detailed instructions. The application can be found at your local DMV, Veterans Service Office, or online at: www.ncdot.gov/dmv/downloads/Documents/MVR-33A.pdf

## **SPECIALTY LICENSE PLATE TYPES:**

- Afghanistan Veteran Air Medal Recipient Bronze Star Combat Recipient Bronze Star Recipient Congressional Medal of Honor Desert Storm Veteran Disabled Veteran Disabled Veteran Motorcycle Distinguished Flying Cross Distinguished Service Cross
- Ex-Prisioner of War Gold Star Lapel Button Iraq Veteran Korean Conflict Legion of Merit Legion of Valor Partially Disabled Veteran Partially Disabled Veteran Motorcycle Pearl Harbor Survivor Purple Heart Recipient Motorcycle Purple Heart Recipient



Silver Star Disabled Veteran Silver Star Recipient US Military Air Force Veteran US Military Army Veteran US Military Coast Guard Veteran US Military Marine Veteran US Military Navy Veteran Vietnam Era War on Terror World War II Veteran

# VETERAN DESIGNATION ON NC DRIVER LICENSE

The Department of Motor Vehicles (DMV) now offers a veteran designation that can be voluntarily placed on a North Carolina Drivers License. In order to receive the designation, veterans must be a United States veteran, provide proof of veteran status (DD-214, or DD-215), and meet all other North Carolina requirements for driving



privilege or identification card including payment of the original, renewal or replacement fee, only if new - not on renewal.

# ADAPTIVE EQUIPMENT

VA will pay for installation of adaptive equipment for automobiles deemed necessary to ensure that eligible veterans will be able to safely operate vehicles, and to satisfy the applicable state standards of licensure. This equipment includes power steering, power brakes, power windows, lifts, power seats and other special equipment necessary to assist the person into and out of the vehicle or other conveyance.

VA will also repair, replace, or reinstall adaptive equipment determined necessary for the operation of a vehicle acquired under this program, or for the operation of a vehicle an eligible veteran may previously or subsequently have acquired.

## NC HUNTING AND FISHING LICENSES

All North Carolina veterans who are 50% or more disabled may purchase a lifetime hunting-fishing license.

Prices of the licenses range from \$10 to \$110 depending on the type of license the veteran wishes to purchase. To purchase a license, visit your local wild life commission or www.ncwildlife.org to download a free application.

When returning an application, bring a copy of your VA decision letter awarding a 50% or greater disability rating and a check or money order.

### Other Discounts available:

NORTH

The following attractions provide a discount on admission fees for active duty military and veterans:

Battleship North Carolina . www.battleshipnc.com
NC Museum of Art www.ncartmuseum.org
NC Museum of History www.ncmuseumofhistory.org
NC State Fair www.ncstatefair.org
Tryon Palace www.tryonpalace.org
NC Zoological Park www.nczoo.org
NC State Parks www.ncparks.gov

# NORTH CAROLINA AQUARIUMS

www.ncaquariums.com

## **HOURS & FEES**

Daily 9 a.m. – 5 p.m. year-round Closed Thanksgiving Day, Christmas Day Adults: Ages 13-61: \$12.95 Seniors: Ages 62+: \$11.95 Military: \$11.95 Children: Ages 3-12: \$10.95 No charge for children 2 and under, registered NC school groups and NC Aquarium Society Members The Aquariums are wheelchair-accessible.

## **ROANOKE ISLAND**

374 Airport Road, Manteo, NC, 27954 Toll Free: (800) 832-3474 ext. 4

## **PINE KNOLL SHORES**

1 Roosevelt Blvd., Pine Knoll Shores, NC 28512 Toll Free: (800) 832-3474 ext. 3

## **FORT FISHER**

900 Loggerhead Road, Kure Beach, NC, 28449 Toll Free: (800) 832-3474 ext. 2

## **JENNETTE'S PIER**

7223 South Virginia Dare Trail, Nags Head, NC, 27959 Toll Free: (800) 832-3474 ext. 6



# **INCARCERATED VETERANS BENEFITS**

## **VETERANS COURTS**

There is a growing effort in North Carolina to institute more veterans courts or dockets to allow district attorneys to send military members and veterans into treatment, rather than jail, when they commit a non-violent offense.

These courts are staffed by people who take into consideration charges and challenges facing veterans who return home from war. They may allow some military members to enter into mental health diversion programs as treatment for non-violent infractions as opposed to automatically jailing the offender.

The law relies on the judgment of a prosecutor, who will determine, on a case-by-case basis, which defendants may be eligible for diversion.

Prosecutors must decide how serious the crime must be before diversion is taken off the table and must consider the victim of the offense.

# THE VETERANS JUSTICE OUTREACH (VJO) PROGRAM

VJO offers outreach and case management to veterans involved in law enforcement encounters, overseen by treatment courts, and incarcerated in local jails.

# INCARCERATED VETERANS BENEFITS

VA benefits are affected if a beneficiary is convicted of a felony and imprisoned for more than 60 days. Veterans rated 20 percent or more are limited to the 10 percent disability rate.

Payments are not reduced for participants in workrelease programs, residing in halfway houses or under community control.

Failure to notify VA of a veteran's incarceration can result in overpayment of benefits and the subsequent loss of all VA financial benefits until the overpayment is recovered.

### Legal Aid of North Carolina Veterans Law Project

Free civil legal help for low-income military veterans.

Our Services disability compensation • discharge upgrades VA overpayments • pension benefits

> **Contact Us** 1-866-219-5262 (toll-free) legalaidnc.org/veterans

# Know a Vet with Involvement with The Justice System?

## **VETERAN JUSTICE OUTREACH SPECIALISTS & HEALTH CARE FOR REENTRY VETERANS SPECIALIST**

### **Fayetteville VA Medical Center**

230 Ramsey Street Fayetteville, NC 28301 Kenedi Klein, LCSW kenedi.klein@va.gov

Kishia Williams, LCSW kishia.williams@va.gov

Chaquia Gee, MSW, LCSW Chaquia.Gee@va.gov

### **Charles George VA Medical Center**

1100 Tunnel Road Asheville, NC 28805 Katherine Houghton, LCSW 828-731-8356 katherine.houghton@va.gov

Kay Holtzinger, LCSW kay.holtzinger@va.gov

### W.G. Bill Hefner VA Medical Center

1601 Brenner Ave Salisbury, NC 28144 Atreece Bailey, MSW,LCSW 704-638-9000 atreece.bailey@va.gov

### **Durham VA Medical Center**

508 Fulton St Durham, NC 27705 Jeremy Brogden, LCSW 919-452-6612 jeremy.brogden@va.gov

Lucas Vrbsky, GED, MSW, LCSW 910-536-0122 lucas.vrbsky@va.gov

Veterans Re-entry Search Service (VRSS) www.vrss.va.gov VA may be able to take a portion of the amount that an incarcerated veteran is not receiving and pay it to his or her dependents, if they can show need.

When a veteran is released from prison, his or her compensation or pension benefits may be restored.

Depending upon the type of disability, the VA may schedule a medical examination to see if the veteran's disability has improved or worsened.

## NC COMMERCE REENTRY INITIATIVE

Through the North Carolina Department of Commerce Reentry Initiative, NCWorks Career Centers assist all job seekers with criminal records to help them overcome barriers to employment. In addition to the services provided to all job seekers, individuals with a criminal record have access to the following:

- Help with writing resumes and a "letter of explanation" detailing their criminal record and/or incarceration and indicating rehabilitative efforts.
- Knowledge about employers' policies concerning hiring individuals with a criminal record.
- Workshops specific to addressing concerns of individuals with criminal records.
- Referrals to community organizations that assist individuals with criminal records.
- Information on Federal Bonding and the Work Opportunity Tax Credit.

Visit **WWW.NCWOrkS.gov** to find an NCWorks Career Center near you.

For help with general questions or concern, email the Program Coordinator at DWS\_Re-Entry@commerce.nc.gov.

## NC STATE REENTRY COLLABORATIVE COUNCIL

Veterans and other individuals with criminal records or those leaving prison or jail face serious challenges as they reintegrate and work to build stable, healthy lives and families.

The State Reentry Council Collaborative (SRCC) was established by the North Carolina General Assembly and Governor Roy Cooper in 2017 and is managed by the North Carolina Department of Adult Correction. The SRCC is made up of representatives from across state and local government whose agency responsibilities intersect with the incarceration or reentry process for people in North Carolina:

- NC Department of Justice
- NC Department of Military and Veterans Affairs
- Administrative Office of the Courts
- NC Department of Health and Human Services
- NC Department of Commerce Division of Workforce Solutions
- NC Community College System
- NC Department of Transportation Division of Motor Vehicles

The SRCC also includes stakeholders from various community sectors, including nonprofit organizations, community-based service providers, faith-based organizations, and fair-chance employers. This cross-representation of government and community stakeholders will help the SRCC develop a comprehensive approach to addressing reentry issues. The SRCC works to facilitate an easier transition back into society for people leaving prison, jail, or any other form of incarceration by:

- Coordinating existing local and statewide resources,
- Identifying and working to address gaps in resources and policy, and
- Advocating to remove stigmas and reduce the barriers to successful reentry.

### For more information contact:

#### North Carolina Department of Adult Correction

214 West Jones St. Raleigh, NC 27604 (919) 733-2126

dac.nc.gov/divisions-and-sections/rehabilitation-and-reentry/statereentry-council-collaborative

## NORTH CAROLINA CENTRAL UNIVERSITY VETERANS LAW CLINIC

The NC Central University School of Law Veterans Law Clinic is committed to providing free legal services to low-income veterans who need assistance with discharge upgrades, character of service determinations, and VA compensation and pension claims.

For more information contact:

Stephen James Valentine Director of the Veterans Law Clinic (929) 530-7166 svalent4@nccu.edu law.nccu.edu/veterans-law-clinic

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# LAWHELPNC.ORG

LawHelpNC.org is a joint project of Legal Aid of North Carolina, the North Carolina Equal Justice Alliance, the North Carolina Bar Association Foundation and Probono.net. It's goal is to provide our users with helpful, easy-to-understand legal resources and information in North Carolina.

## NORTH CAROLINA PRO BONO RESOURCE CENTER

North Carolina Pro Bono Resource Center is a collaboration of over thirty stakeholders seeking to provide a structure and sharing of information among service providers. Law schools, legal aid organizations, public defenders, veterans service organizations, VJOs and others interested in expanding pro bono representation to veterans throughout the state of North Carolina through public-private partnerships and recruitment of private bar members.

### (919) 890-1090 ncprobono.org



# LEGAL AID OF NORTH CAROLINA

The Veterans Law Project is a statewide unit of Legal Aid of North Carolina that provides civil legal services to homeless Veterans and Veterans at risk for homelessness.

VLP Hotline: (919) 850-5959 veterans@legalaidnc.org legalaidnc.org/project/veterans-law-project/

## **Veterans Treatment Courts**

Veterans Treatment Court provides a means to divert veterans from the traditional criminal justice system. These courts provide them the support they need to lead productive and law-abiding lives through referrals for treatment, education and vocational programs, and community resources, all while being judicially monitored.

Veterans Treatment Courts are operational in the following counties:

### Buncombe County (District 28)

Kevin Rumley Program Director 60 Court Plaza Asheville, NC 28801 (703) 389-9918

### Catawba County (District 25)

Jared Weaver Veterans Court Coordinator 100 Government Drive Newton, NC 28658 (828) 695-6100

### Cumberland County (District 12)

William Latham Veterans Court Coordinator 117 Dick St Fayetteville, NC 28301 (910) 475-3243

Forsyth County (District 21) 200 North Main Street (336) 779-6300 Harnett County (District 11) Zane Campbell Veterans Court Director Harnett County Courthouse 301 West Cornelius Harnett Blvd., Suite 101 Lillington, NC 27546

Iredell County (District 22A) Kyle Going Veterans Treatment Coordinator

### **New Hanover (District 5)**

230 Government Center Drive Suite 135, Wilmington, NC 28403 (910) 798-7178

### **Onslow County (District 4)**

Onslow County Courthouse 625 Court Street Jacksonville, NC 28540 (910) 478-3600

The Mission of the Veterans Treatment Court is to promote public safety through accountability and responsibility, and to assist and support Veterans and their families through a coordinated effort among the court and community-based Veteran services, thereby leaving no veteran behind.

# **G\$\$ OPPERINGR'S INSTITUTE**

# NCServes

VETS

At the Governor's Institute, we believe that the best way to foster wellbeing for veterans and families across the state is to support others in doing what they do best.

Our mission is simple: Collaborate. Train. Assist.

GI works to bring systems-level change to NC's service members, veterans, and their families by making critical training and education available to those who serve veterans, assisting veteran service organizations with outreach and communications, and providing collaboration and linkage to ensure that no North Carolina hero is left behind.





## DISABILITY RIGHTS NORTH CAROLINA

## Advancing the Rights of People with Disabilities

Disability Rights North Carolina (DRNC) advocates for the rights of people with disabilities throughout North Carolina. DRNC handles cases involving discrimination, abuse and other rights violations. Attorneys, advocates and other staff provide, and support the provision of, free legal advocacy services to North Carolinians with disabilities.

The federal government mandates that every state have a Protection and Advocacy (P&A) system. As the P&A for North Carolina, DRNC works to

- Ensure that people with disabilities live in safe and humane conditions
- Ensure that people with disabilities are not unnecessarily institutionalized
- Enforce the rights of all North Carolinians with disabilities under federal and state law
- Inform individuals about their legal rights and how to enforce them

# DRNC is a 501(c)(3) nonprofit organization,

independent of state government and the disability service system.

## To request assistance in protecting your rights:

 Call between 8AM – 5PM, Monday – Friday: § 919-856-2195

 Toll Free (within NC): 1-877-235-4210

 TTY: 1-888-268-5535

### or

Complete an online intake form at: https://disabilityrightsnc.org/get-help/resources/

> FOR MORE INFORMATION ABOUT DRNC, VISIT WWW.DISABILITYRIGHTSNC.ORG OR EMAIL INFO@DISABILITYRIGHTSNC.ORC



Palliative • Hospice • Family Support

Saluting Veterans for 5 Years



Creating Conversation \*
 Building Comradery \*
 Providing Care & Education \*

Trellis Supportive Care is a part of a national program called *We Honor Veterans*. In addition to providing specialized compassionate care at end of life, our mission is to help patients and families live fully, making the most of every day.





WE HONOR VETERANS



www.trellissupport.org (336) 768-3972

## MORE NONPROFITS THAT MAY BE ABLE TO HELP YOU!



### Eastern Carolina Human Services Agency (ECHSA), Inc. 237 New River Drive Suite 1 Jacksonville, NC 28541 (910) 347-2151

www.echsainc.com

#### Eastern Carolina Human

Services Agency improves the lives of low income, veterans, and military families by empowering them to become economically and socially self-sufficient. ECHSA, Inc. provides families with employment, educational, and housing supports and connects them to available resources at the local and national level.



#### www.greenberetfoundation.org

The Green Beret Foundation provides unconventional resources to facilitate the special needs of our wounded, ill and injured and imparts unique support to the Special Forces community

in order to strengthen readiness and uphold Green Beret traditions and values. Learn more about who we are and what we do or support our cause by donating today.



### 1.800.FRA.1924 www.fra.org

Fleet Reserve Association is a non-profit organization representing the interests of U.S. Navy, Marine Corps, and Coast Guard personnel with regard to pay, health care, benefits, and other quality of life programs.



### www.stepupforsoldiers.org Step Up For Soldiers:

To provide disabled veterans who experienced loss of limb and mobility problems with the resources necessary to adjust in a

post-war environment. As a result of the events and fundraisers, sponsored by Step Up For Soldiers, we strive to not only enhance their lives and those of their families but also help to restore their confidence and positive self-image.



National Montford Point Marines Association Inc. NC Triad-Triangle Chapter 38 PO Box 893, Haw River, NC 27258 EMAIL: President@NMPMA38.org WEBSITE: www.NMPMA38.org (336) 684-5524

Non-Profit Organization established to perpetuate the legacy of the first African Americans who entered the United States Marine Corps from 1942-1949 at Montford Point Camp New River, North Carolina. We provide emergency assistance and work to improve the social conditions of our veterans, local families, youth and our community. Servicing the Raleigh, Durham, Greensboro, Winston Salem, Reidsville and surrounding areas.

Volunteer opportunities available, Get Involved and help us to continue to help our veterans!

#### www.ncobs.org/expeditions/veterans/



Outward Bound delivers wilderness expeditions for our nation's veterans. These expeditions, customized specifically for

veterans and active duty servicemen and women, are designed to help ease the often difficult transition home by drawing on the healing benefit of the wilderness, teamwork, and challenge.



### thefund.org

Semper Fi & America's Fund cares for our Nation's critical-

ly wounded ill, and injured service members, veterans, and military families. Supporting all branches of the U.S. Armed Forces, it provides one-on-one case management, connection, and lifetime support.



#### www.ncheroes.org

The North Carolina Heroes Fund starts in 2007 to assist the military men and women of North Caroli-

na. NCHF focuses the support on helping our veterans and active duty military overcome short-term financial obstacles that have arisen as a result of their service.





The American Legion was founded upon four pillars of service in 1919. Today we continue to pledge ourselves to...

Our Veterans... Our Youth... A Strong National Defense... And Americanism.

These four pillars shape our work and what we do for America. Find out more about The American Legion's commitment of service to America.

Visit: www.legion.org or www.nclegion.org

# Improving lives, saving lives, one veteran and one dog at a time





Thousands of United States military veterans, men and women of all ages, struggle with Post-Traumatic Stress Disorder, Traumatic Brain Injury, Ioneliness, depression, sensory loss, paralysis, chronic pain, and other disabling conditions.

Located in Durham, NC, **Vets to Vets United**, **Inc.** is a 501(c) non-profit made up of local veterinarians and volunteers working together to provide companion, therapeutic, and service animals, and discounted or free veterinary care to our veterans in need. There is **no cost to the veterans** and **all dogs are rescued from local shelters**.



If our mission touches your heart, please visit our website or Facebook page to learn about our program and services, and how you can help.

www.vetstovetsunited.org www.Facebook.com/VetstoVetsUnitedInc

## **MILITARY & VETERAN ID CARDS**



If you are an Active Duty, Reserve or National Guard service member, dependent, or retiree, you can get a Military ID at any DEERS location within North Carolina. Veterans receiving VA benefits may

be able to get an ID card (medical benefits card) at VA Medical Centers or Community Based Outpatient Clinics (CBOC). If you are not receiving benefits, you can choose to place your veteran status on your North Carolina Drivers License.

## **REVIEW OF DISCHARGE**

You may submit a DD Form 293 (Application for the Review of Discharge from the Armed Forces of the United

States). If the discharge is over 15 years, you should submit a DD Form 149 (Application for Correction of Military Records Under the Provisions of Title 10, U.S. Code, Section 1552). Forms can be obtained from NC DMVA or any County Veterans Service office.

## DISCHARGE UPGRADE OR CORRECTION RECORDS

To determine if you need a discharge review or correction follow the link below to the page. Answer a series of questions to get customized step-by-step instructions on how to apply for a discharge upgrade or correction. If your application goes through and your discharge is upgraded, you'll be eligible for the VA benefits you earned during your period of service.

va.gov/discharge-upgrade-instructions

## **Military ID (DEERS) Locations**

### Marine Corps Base Camp Lejeune

Appointments Only Monday - Friday 7:30am -11am, 12pm-3:30pm Camp Lejeune, NC (910) 451-4223

## Marine Corps Air Station New River

Appointments & Walk-ins Monday - Friday 8am - 3:45pm Jacksonville, NC

(910) 449- 4774

#### Marine Corps Air Station Cherry Point

*Appointments & Walk-ins* Monday - Friday 7:30am - 4pm Cherry Point, NC (252) 466-3330

### NC Air National Guard

Appointments Only M 8:30am - 11am T/Th 8:30am - 11am, 12:30pm - 2pm F 8:30am - 10am Charlotte, NC (704) 391-4153 Navy and Marine Corps Reserve Center Appointments Only Tues/Thurs 9am - 3pm Charlotte, NC (704) 998-6025

### Navy and Marine Corps Reserve

### **Center Raleigh**

Appointments Only Tues 1pm - 4pm, Wed 1pm - 3pm Thurs 8am - 11am Raleigh, NC (919) 835-5823

### NC National Guard HQ, Raleigh

Appointments & Walk-ins M/W/ F 8am - 12pm, 1pm - 3:30pm T/Th 8am - 12pm, 1pm - 4:30pm Raleigh, NC (919) 664-6250

### **Coast Guard Base Elizabeth City**

Appointments: Monday - Friday 9am -12pm Walkins: Monday - Friday 7am - 8am Elizabeth City, NC (252) 335-6228

### Fort Liberty Soldier Support Center ID Card Facility Appointments Only Monday - Friday 8am - 4pm 3rd Wednesday of Every Month 8am - 12pm Fayetteville, NC

(910) 396-9339

### Seymour Johnson Air Force Base

Appointments: Mon - Fri 9am - 3pm Walk-ins: Mon - Fri 7:30am - 3:30pm Goldsboro, NC (919) 722-8702

### **Navel Reserve Center**

Appointments Only Greensboro, NC (336) 668-0053

### Pope Air Force Base

Appointments: Mon 8am - 12pm Tues - Fri 8am - 3pm Walk-ins: Tues-Fri 12pm-3pm Fayetteville, NC (910) 394- 1934

Schedule an appointment to renew or obtain new military ID, go to RAPIDS Appointment scheduling website at idco.dmdc.osd.mil/idco .

# HELPING VETERANS ATTORNEY GENERAL JOSH STEIN



## TIPS FOR VETERANS avoid veterans choice program scam

Make sure to call the real number 866-606-8198. If you're not sure you're on the line with the actual Veterans Choice Program, hang up and start over.

## O UNFAIR LENDING PRACTICES

Service members are often the target of unfair lending and business practices. They may be offered easy access to loans through illegal advanced fee loan scams, which require them to pay for the broker's help before they get the loan.

## AFFINITY FRAUD

Scammers may impersonate military members, ask for money, or offer fraudulent investment opportunities.

## BENEFIT SCAMS

Watch out for private entities that charge fees to help you apply for military or veteran benefits.

## A IMPOSTER SCAMS

Scammers may pretend to be a family member in the military in need of help to deceive you into sending them money or personal information. They may also pretend to be a VA or other government employee.

## SERVICE MEMBERS ARE MORE LIKELY TO BE TARGETS OF SCAMS

Members of the military and their relatives are often vulnerable to scams and fraud because they travel frequently and do business in new places with companies and businesses they aren't familiar with. Their families may also be targeted by criminals who are taking advantage of their fears and concerns about their loved one's safety.

## CONTACT US

Robocall Hotline: (844)-8-NO-ROBO All Other Complaints: (877)-5-NO-SCAM Outside NC: 919-716-6000 En Español: 919-716-0058

https://ncdoj.gov

For more information on scams to avoid, consult our military consumer guide by scanning the QR code:



# YOUR RESOURCE FOR EMERGENCY INFORMATION AND PREPARATION







SCAN TO LEARN MORE



www.readyNC.gov